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Your Partner in Technology

Andrew Mann Architects

Andrew Mann has been designing residential architecture in the San Francisco Bay Area since 1989. His work encompasses a range of building types from rural vacation retreats to sophisticated urban residences. His design is characterized by richness of space and sophisticated use of light.

CHALLENGE

The team at Andrew Mann is small – six employees – and it relies on outside expertise to maintain its IT system. Before the firm began its partnership with Tech Strategy Group in October 2009, it had been using an IT company that lacked specific architecture or engineering IT experience. Employees were frustrated by a number of lingering day-to-day problems and that hurt their productivity: Large format printers used for in-house design drawings weren't aligning properly. Software was sluggish. Networks crashed. Worst of all, the previous IT vendor wasn't responsive when things went wrong.

SOLUTION

TSG found that Andrew Mann's office hardware was woefully inadequate to run the latest design software packages. Computers were upgraded from Windows XP 32 bit systems to Windows 7 64 bit. Servers were updated to Windows 2008 and data storage capacity was increased. Antivirus software was installed for the first time, preventing slowdowns that had been crippling the system in the past. Backup systems were created to ensure client data was safe from any external events.

BENEFITS

Small by design, the Andrew Mann team is now able to focus on its architectural clients rather than its own IT problems. Efficiency has increased and frustrating problems have been alleviated. Best of all, the team knows that if something does go wrong TSG will respond quickly to sort out the problem.